

Hello Doctors & Staff,

I hope this letter finds you well. I am delighted to share some exciting news - I am returning to the Multi-Medical family as the Operations Manager. It is truly a pleasure to be rejoining the team and reconnecting with familiar faces.

Allow me to reflect on the early days of my journey with Multi-Medical, a journey that began with stuffing statements into envelopes at the age of 8. Through high school, I contributed to various tasks such as cleaning the office and scanning medical records. During my college years, I assumed the role of a front desk receptionist, managing calls, printing and mailing claims, and entering patient demographics.

Following the completion of my business degree at UNF, I expanded my skills to include entering charges, working rejections, denials, and no response claims, contributing more comprehensively to our operations. A little over two years ago, I ventured into the role of Enterprise Trainer at Tebra, where I developed the payment posting training program utilized by Tebra to train its customers. Additionally, I provided advanced payment posting skills to the Tebra Support Staff and served as the subject matter expert for medical billing, including payments and report-related inquiries.

Returning to Multi-Medical is a decision fueled by my genuine excitement to collaborate with the dedicated team once again and contribute to the positive work environment we have always cherished. I am confident that the experiences gained during my time away will bring valuable perspectives to our collective efforts.

I look forward to reconnecting with each of you personally and working together to optimize our operations. Please feel free to reach out to me directly if you have any questions or would like to discuss anything specific. Thank you for the warm welcome back to Multi-Medical.

I am honored and thrilled to be part of this fabulous team once again!

Warm regards,

Kimberly Newton
Operations Manager

Multi-Medical

